



Hoist Zone Products Warranty

1 Year (12 Month) Parts & Workmanship Warranty

This product warranty covers items listed in our Cranes tab of the Hoistzone.com website. Jib Cranes, Gantry Cranes, & Freestanding Cranes

Unless otherwise specified, the Manufacturer guarantees the product is free from material defects in design and workmanship under normal use, and with proper maintenance and service.

This warranty is strictly limited to 12 months for single shift operation or 2,000 hours after installation, or 14 months after shipment, whichever is shorter. Within ten days after a defect is found, warrantee must deliver a written notice to PWI. All requested warranty information by PWI must be received promptly by PWI in no more than 5 business days.

All other products including but not limited to hoists, trolleys, wheels, gear-motors, controls, and safety products, will fall under the default warranty of that specific manufacturer.

PWI
7930 W 1000 N
Nappanee IN 46550

Phone 574-646-2015

GENERAL:

This warranty will not apply to any product that has been repaired or altered outside of PWI manufacturing plant, or without specific instructions from PWI to make alterations. PWI will in no case, allow or offer reimbursement for outside sources to perform repairs or make alterations to product in reference. If the product has (in PWI's judgment) had alterations made which adversely affect its serviceability or was subject to misuse, negligence, accident, or operated contrary to instructions or common practice, warranty shall be considered void.

Defective items will be returned to PWI warranty dept at the expense of the owner. If PWI, at its discretion, finds the warranty claims to be justifiable, PWI will compensate by means of replacing or repairing faulty products or components free of charge. The sole liability of PWI for warranty claims is limited by the following. In no event will PWI be liable for damages in excess of the original sale price of the defective product, or for any consequential damages, nor will PWI be liable for any special or other work done unless specifically agreed to in writing. This warranty does not include or apply to fire, natural disasters, or other Acts of God.

Should the warrantee destroy, intentionally or not, any part of the warranted product, or any evidence concerning the origin of an alleged defect, or try to conceal evidence of causation, this warranty is cancelled, and warrantee will have no claim against PWI whatsoever.

This warranty does not cover coatings on any PWI products including paint, powder-coat, zinc, or galvanized coatings. Coating life can vary greatly based on the ambient environment your PWI product is installed in, which is simply out of the manufacturer's control. Touch-up painting or coating repair (after initial installation by customer) shall be the responsibility of the owner, unless specifically guaranteed in writing on project quotation.

Any interpretation of this warranty shall be done in common pleas court in Indianapolis under Indiana law.

ALL OTHER REPRESENTATIONS, EXPRESS OR IMPLIED, WARRANTY, OR LIABILITY RELATING TO THE CONDITION OR USE OF THE PRODUCT ARE SPECIFICALLY DISAVOWED, AND IN NO EVENT SHALL PWI BE LIABLE TO BUYER, OR ANY THIRD PARTY, FOR ANY DIRECT OR INDIRECT CONSEQUENTIAL OR INCIDENTAL DAMAGES

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